

What's Inside?

The City of Defiance Water Division has prepared the following report to provide information to you, the consumer, on the quality of our drinking water. Included within this report is general health information, water quality test results, how to participate in decisions concerning your drinking water and water system contacts. Please share this information with other water consumers, such as renters and customers, who may not have received a copy of this report by mail.

The City of Defiance operates under a license from the Ohio EPA. Our Public Water System Identification (PWSID) is OH2000111 and is valid until January 30, 2014.



Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Tài liệu này có tin tức quan trọng về nước uống của quý vị. Hãy nhờ người dịch cho quý vị, hoặc hỏi người nào hiểu tài liệu này.

此报告包含有关您的饮用水的重要信息。请人帮您翻译出来，或请看懂此报告的人将内容说给您听。

How Do I Get Involved?

You are invited to attend the City Council meetings to voice your concerns about your drinking water. City Council meetings are open to the public and are held at 631 Perry Street on Tuesdays at 7:30 pm.

You can also help by keeping the streams and rivers clean and reporting any potential spills or pollution sources. Accidental or unauthorized releases of contaminants to the air, land or water such as spills, releases, intentional dumping or emissions can be reported to Ohio EPA 24-hour EMERGENCY RESPONSE hotline at 800-282-9378. You can also call the Water Treatment Plant at 419-782-1886.



Need More Information?

For more information on water in Defiance or to schedule a group tour, please contact:

Adam J McDowell, Water Superintendent

1356 Baltimore Street, Defiance, Ohio 43512

Phone: 419-782-1886 Fax: 419-782-6510

Email: amcdowell@cityofdefiance.com

If you would like to take a tour of the Water Treatment Plant, get a small group together (friends, family, church, school, 4-H, or whatever) then call the Water Superintendent to schedule a date and time.

For more information about water related issues, please visit the following sites online:

Ohio EPA Public Interest Center at:
www.epa.state.oh.us/pic/

American Water Works Association at:
www.drinktap.org/consumerdnn/



City of Defiance Water Treatment

2012

Annual Water Quality Report

What's New

As another year passes by, I am forced to look back at quite possibly the busiest year this department has ever had. This last year was a roller coaster for us, with new projects that were finished as well as, disappointments such as the taste and odor event we experienced last summer. The challenges we face are constantly evolving as our abilities to correct them are as well.

Each year the standards that safe water is judged by become stricter. This creates a challenge for water professionals, to produce the best quality water at a reasonable cost to the consumer. Beginning January 1, 2013, Defiance fell under a new round of regulations for Disinfection By-Products. All efforts are being made to try to comply with these new limits. Much attention is being placed on the distribution system this year. In addition to water line replacement projects that are planned, studies are being done to optimize the system to reduce TTHM's being produced after the water leaves the Plant. These future projects will involve trying to find ways to reduce the age of the water in the system as well as aeration of the water towers. This is part of our strategy to maintain compliance with the new disinfection by-products rule.

This year we are also working on rehabilitation projects in the treatment plant as well. Repeating last year, we are scheduled to refurbish two more of our six filters this year, and we are having another clarifier repainted also. These projects and others in the plant will not only improve treatment but will also extend the life of our facilities.

In 2012, the Water Plant treated 1.284 billion gallons of water, with an average daily flow of 3.51 million gallons. This was nearly a 10% increase from last year. Our peak daily flow was 5.13 million gallons. The distribution system delivers the treated water to City of Defiance customers and the surrounding area through more than 111 miles of waterlines. Defiance also supplies water to Christi Meadows, Brunersburg and Ayersille. These satellite systems should receive a report similar to this from their system managers.

We welcome your comments and questions when they arise. Our contact information is provided on the front page of this report.

Defiance Reservoir Amenities

Whether it is a lazy day fishing, or a game of disc golf, or maybe even a long run, the reservoir adds lots of recreation opportunity. Two new shelter houses were added in 2012 and plans are still being developed for additional facilities. The City, in connection with several local citizens, has established a reservoir subcommittee to determine how best to utilize the reservoir and surrounding acreage. The Subcommittee is currently looking for funding to help with these improvements. If you would like to get involved, or are interested in information on funding a future project, contact Rob Cereghin, Service Director at 419-784-2745

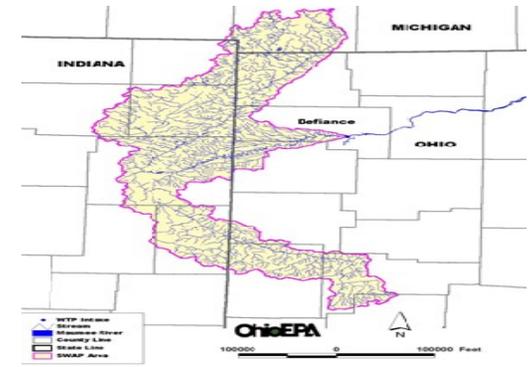
Where Does My Water Come From?

Defiance uses surface water from the Maumee River and the Upper Maumee Watershed. An estimated 57% of Ohio's population gets its drinking water from surface water sources. Water from the Maumee River is pumped through a 30" pipe to the reservoir located on Precision Way. Here the water has a chance to settle, providing the water plant with a more consistent water quality. The water then flows by gravity through a 42" pipe to the Water Plant for treatment. This allows the reservoir to act as a pretreatment basin and as an alternate source of supply during times when large amounts of silt and other contaminants such as nitrates and ammonia can be washed into the river making the water hard to treat.

Source Water Assessment and Watershed Protection

The City of Defiance public water system uses surface water drawn from an intake on the Maumee River. For the purposes of source water assessments, in Ohio all surface waters are considered to be susceptible to contamination. By their nature, surface waters are readily accessible and can be contaminated by chemicals and pathogens which may rapidly arrive at the public drinking water intake with little warning or time to prepare. The City of Defiance's drinking water source protection area contains potential contaminant sources such as agriculture, home construction, industrial and commercial businesses, septic systems, wastewater treatment plants, roadways and railways.

The City of Defiance's public water system treats



the water to meet drinking water quality standards, but no single treatment technique can address all potential contaminants. The potential for water quality impacts can be further decreased by implementing measures to protect the Maumee River.

More detailed information is provided in the City of Defiance's Drinking Water Source Assessment report. Requests for a copy of the 21 page report must be made in writing to the City of Defiance Water Superintendent.

The City of Defiance is currently working with the Upper-Maumee Watershed Partnership, which is a group of local agencies, businesses and citizens concerned about protecting the environment and our source of drinking water. If you are interested in participating or just learning more, contact the Defiance Water Plant at 419-782-1886 or Jason Roehrig at the Defiance County Soil and Water Conservation District office at 419-782-8751.

What are Some Sources of Contamination to Drinking Water?

The sources of drinking water both tap water and bottled water includes rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include: (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural live-

stock operations and wildlife; (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems; and (E) Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, USEPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791).

Who Needs to Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infection. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Fluoride and Infants

The following information is from the American Dental Association:

Since fluoride levels in both tap and bottled water can vary, parents and caregivers should first consult with their pediatrician, family physician or dentist on the most appropriate water to use in their area to mix infant formula. Some children may have special medical needs, so be sure to ask your family physician or pediatrician whether water used for infant formula should be sterilized.

Specific Contaminant Information

Fluoride

Some people who drink water containing fluoride well in excess of the MCL over many years could get bone disease, including pain and tenderness of the bones. Children may get mottled or discolored teeth. For more information on water fluoridation, go to www.fluoridealert.org.

Atrazine

Some people who drink water containing atrazine well in excess of the MCL over many years could experience problems with their cardiovascular system or reproductive difficulties. For more information on atrazine go to:

www.epa.gov/pesticides/factsheets/atrazine.htm

Turbidity

Turbidity is a measure of the cloudiness of water and is an indication of the effectiveness of our filtration system. The turbidity limit set by the EPA is 0.3 in 95% of the daily samples and shall not exceed 1 NTU at any time. As reported on the contaminant table, the Defiance Water Plant's highest recorded turbidity result for 2012 was 0.24 NTU and lowest monthly percentage of samples meeting the turbidity limits was 100%.

Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Defiance Water Division is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for thirty seconds to two minutes before using water

for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. A list of laboratories certified in the State of Ohio to test for lead may be found at <http://www.epa.state.oh.us/ddagw> or by calling 614-644-2752. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800-426-4719 or at <http://www.epa.gov/safewater/lead>.

Monitoring & Reporting Violations & Enforcement Actions

During May of 2012, Defiance WTP inadvertently missed an EPA required sample for a class of contaminants referred to as Synthetic Organic Compounds. These compounds are Atrazine, Simazine, and Alachlor. With the exception of the second quarter, this sampling is performed once every 3 months. During the second quarter sampling is performed each month. One of those three monthly samples was not performed which leads us to report this violation to you the consumer. Safeguards have been put in place to prevent this from being overlooked again, and we apologize for the failure. No other reportable violations occurred in 2012.

About Your Drinking Water

The EPA requires regular sampling to ensure drinking water safety. The City of Defiance Water Division conducted sampling for bacteria, inorganic, radiological, and synthetic organic and volatile organic contaminants during 2012. Samples were collected for more than 100 different contaminants, most of which were not detected in the Defiance water supply. Listed on the chart in this brochure is information on those contaminants that were found in the City of Defiance water during 2012. The Ohio EPA requires systems to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though accurate, is more than one year old. However, the Defiance Water Division is just as concerned about these aspects of its drinking water. From time to time, rust from the inside old iron water mains or from your plumbing may be dislodged by high flow. During certain times of year, taste and odor problems may occur due mainly to algae in the raw water supply. Defiance Water is working hard to control and eliminate these problems from our water. If you have questions or concerns about your water, contact the Water Division office at 419-782-1886.

2012 TEST RESULTS FOR CITY OF DEFIANCE WATER DIVISION

Definitions of some terms contained within this report.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant level (MCL): The highest level of contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Parts per Million (ppm) or Milligrams per Liter (mg/L) are units of measure for concentration of a contaminant. A part per million corresponds to one second in a little over 11.5 days.

Parts per Billion (ppb) or Micrograms per Liter (µg/L) are units of measure for concentration of a contaminant. A part per billion corresponds to one second in 31.7 years.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest residual disinfectant level allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of residual disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

The "<" symbol: A symbol which means less than. A result of <5 means that the lowest level that could be detected was 5 and the contaminant in that sample was not detected.

IDSE: Initial Distribution System Evaluation. This EPA required study will be conducted over the next several year to evaluate these disinfection byproducts throughout the water distribution system.

Contaminants (Units)	MCLG	MCL	Level Found	Range of Detection	Violation Yes/No	Year Sampled	Typical Sources of Contaminants
Microbiological Contaminants							
Turbidity (NTU)	N/A	TT	0.24	0.06-0.24	No	2012	Soil Water Runoff
Turbidity (% Samples meeting standard)	N/A	TT=95%	100%	100%	No	2012	
Total Coliform Bacteria (TC)	0	1	0	0%	No	2012	Naturally present in the environment
Total Organic Carbon (TOC)	TT	N/A	2.35	1.8-3.4	No	2012	Naturally present in the environment
The value reported under "Level Found" for TOC is the lowest ratio between percentage of TOC actually removed to the percentage of TOC required to be removed. A value of greater than one (1) indicates that the water system is in compliance with TOC removal requirements. A value of less than one (1) indicates a violation of the TOC removal requirements.							
Residual Disinfectants							
Total Chlorine (ppm)	MRDLG =4.0	MRDL =4.0	1.9	0.5-2.6	No	2012	Water additive used to control microbes.
Inorganic Contaminants							
Copper (ppb)	1350	AL = 1350	96.3	N/A	No	2010	Corrosion of household plumbing systems; Erosion of natural deposits.
	No samples were found to have copper levels in excess of the Action Level of 1350 ppb.						
Lead (ppb)	0	AL = 15	4.44	N/A	No	2010	Corrosion of household plumbing systems; Erosion of natural deposits.
	No samples were found to have lead levels in excess of the Action Level of 15 ppb.						
Fluoride (ppm)	4	4	1.08	0.81-1.21	No	2012	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate (ppm)	10	10	4.44	0.599-4.44	No	2012	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Barium (ppm)	2	2	0.0220	0.0150	No	2012	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Synthetic Organic Contaminants including Pesticides & Herbicides							
Atrazine (ppb)	3	3	0.372	0.07-0.68	No	2012	Runoff from herbicide used on row crops.
Simazine (ppb)	4	4	0.1	0.0 - 0.1	No	2012	Runoff from herbicide used on row crops.
Volatile Organic Contaminants							
Total Trihalomethanes (TTHM) (ppb)	N/A	80	78	33.6-142.9	No	2012	By-product of drinking water chlorination
Haloacetic Acid (HAA5) (ppb)	N/A	60	24.28	11.2-34.8	No	2012	By-product of drinking water chlorination
RadioActive Contaminants							
Combined Radium 226/228 (pCi/L)	0	5	1.00	1.00	No	2010	By-product of drinking water chlorination